

Qualitative survey about the problems of the current website of the French Institute

General

- Doesn't give precise information about the opening hours
- Doesn't promote the possibilities of having a membership (IF Pass)
- Partners are not highlighted enough
- Doesn't promote the rental possibility of various spaces (Auditorium, Médiatheque)
- Content is not clearly organised; the user has to know exactly what he/she wants to find
- The back office is not intuitive, lot of bugs occur
- The old design is used (logo, colors)

Cultural section

- There isn't enough visibility for the Micro-Folie - sub-page
- There is no visibility for the cinema projections, for the different events organized by the French Institute or by its partners

Language School

- "Actualités"/ "Programok" is the place where the Language school can be seen on the site. It should have a more appropriate name that is obvious to those looking to enrol in courses.
- There are different types of information which are not easy to read or even to find when looking at exam types and courses
- No possibility to pay online - the way of payment is outdated (bank transfer)
- No photos of their own (teachers, classes, etc.)

Scientific

- There isn't any visibility for FabLab

Campus France

- The content is too long and complicated to understand for anyone wanting to apply for a scholarship
- Studying in France - there is no possibility of making an appointment.
- Their own site is not visible enough.

Library

- Their own site is not visible enough.
- Video games and the VR experience are not emphasized as exceptional activities, even if they are.

- No photos of their own.